



*U.S. Consumer Product Safety Commission – Fast Track Recall – Recall Alert*

**Recall Date:** January 11, 2018

**Recall Number:** 18-DFC

## **Coldwater Creek Recalls Snow Globes Due to Fire Hazard (Recall Alert)**

### **Recall Summary**

**Name of Product:** Snow globes

**Hazard:** Light refraction through the globes can singe or melt items in contact with or in the immediate proximity, posing a fire hazard.

**Remedy:** Refund

Consumers should immediately stop using the recalled snow globes and contact Coldwater Creek to return the product free of cost for a full refund. The firm is contacting all known purchasers directly.

### **Consumer Contact:**

Coldwater Creek toll-free at 888-678-5576 anytime, email at [customerservice@coldwaterdirect.com](mailto:customerservice@coldwaterdirect.com) or online at [www.coldwatercreek.com](http://www.coldwatercreek.com) and click on Product Recalls at the bottom of the homepage for more information.

### **Recall Details**

**Units:** About 43

### **Description:**

This recall involves two Coldwater Creek snow globes with reindeer or a snowman inside. The Reindeer snow globe, style 13826 and model number XC7484, has two white reindeer inside and a brown and cream base with a wind-up key at the bottom. The Vintage Charm snow globe, style 13660 and model number 3WGL120, has a silver snowman inside and a silver base. The Grasslands Road logo and style number appear on separate labels located on the underside of the globe. The style number is the ninth through fourteenth digits printed on the price label. The model number is printed on the product packaging.

**Incidents/Injuries:** Coldwater Creek has received one incident report that damaged nearby property. No injuries have been reported.

**Sold Exclusively At:** Coldwater Creek stores nationwide, Coldwater Creek catalog and online at [www.coldwatercreek.com](http://www.coldwatercreek.com) from October 2017 through December 2017 for about \$40.

**Retailer:** Coldwater Direct LLC, of Hingham, Mass.

**Importer:** Grasslands Road, an Amscan Inc. division, of Elmsford, N.Y. and Evergreen Enterprises of Virginia LLC, of Charlotte, N.C.

**Manufactured in:** China

## Photos



Recalled Coldwater Reindeer snow globe



Recalled Coldwater Vintage Charm snow globes



The style number is the ninth through fourteenth digits printed on the price label located on the underside of the globe.



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers. `field_rc_fast_track`

## **Footer**

### **About U.S. CPSC:**

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

### **CPSC Consumer Information Hotline**

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

### **Media Contact**

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800